

Reaching out to Wells Fargo home loan customers impacted by the recent disaster

Come talk to us – get the help you may need.

We want to help our customers get back on their feet as quickly as possible after the recent disaster. That's why we're setting up camp in your community – to give you critical information on insurance check processing and mortgage payment assistance.

Get answers and valuable information in person

Jump start your insurance claims — by getting help with processing of insurance checks

Look into mortgage assistance — if you're concerned about, or have already fallen behind on your payments, we'll review available home loan assistance options

Understand the documents needed — with explanations to help you gather documentation

Connect with tools and resources — recovery tips for homeowners, key contacts and phone numbers, FEMA information, household inventory worksheet, frequently asked questions, and more

Begin your home recovery — with helpful information and step-by-step instructions to help clarify the process

Find out about loans in process — if you're currently refinancing or buying a home

Contact us today

Please stop by and talk to us or call today. Remember, you're not alone. Together, we'll work with you to see you through.

Join us for:

- Your private one-on-one consultation
- Information that may help you through the recovery process

Time: Monday – Friday
9:00 a.m. – 5:00 p.m.

Place: Wells Fargo Home Mortgage
4021 Ambassador Caffery Pkwy
1st Floor, Suite 150
Lafayette, LA 70503-5262

If you're unable to attend

Call: 1-888-818-9147
Monday – Friday
6:00 a.m. – 10:00 p.m.
Saturday
8:00 a.m. – 2:00 p.m.

Visit: www.wellsfargo.com/care

