

Agency Contacts for Consumer Complaints

www.ofi.la.gov/SecuritiesInvestorEd.htm

Office of Financial Institutions

Securities Division

(225) 925-4512 Local

OR 1-877-516-3653 Free Call

ISSUE OR CONCERN	CONTACT
<p>Issues concerning Securities</p> <ul style="list-style-type: none"> • Request a free confidential report (<i>CRD Report</i>) on your investment professional's background, certifications, criminal history, pending arbitration and employment history • Ask questions about a suspicious investment • File a confidential complaint of securities fraud • Request a free speaker on investment fraud for your group • Access free information on <i>Investor Education</i> on the website at www.ofi.la.gov/SecuritiesInvestorEd.htm 	<p>OFI is the state securities administrator for Louisiana. Verify <i>before</i> you invest!</p> <p>Call the <u>Securities Division</u> of the Office of Financial Institutions (OFI) at (225) 925-4512 or contact www.ofi.la.gov</p> <p><u>Other resources:</u></p> <ul style="list-style-type: none"> • Financial Industry Regulatory Authority (FINRA) – Contact www.finra.org or call 301- 590-6500 • Securities & Exchange Commission (SEC)- Contact www.sec.gov or call 202-551-6551 • North American Securities Administrators Association (NASAA) – Contact www.nasaa.org or call 202-737-0900
<p>Questions about Annuities, life insurance, and long term care products</p>	<p>Call the Department of Insurance at 800-259-5300 or visit www.ldi.state.la.us</p>
<p>Consumer Protection issues</p> <ul style="list-style-type: none"> • Automobile fraud • Collection agencies • Contractor fraud • Credit-Repair Services <p><u>Also, issues about:</u> Charitable solicitations, false advertising, gift certificates, going out of business sales, Landlord/tenant, Loan brokers, Motor Vehicle warranties & transfers, Pay-per-Call services, physical fitness service contracts, promotional contests, pyramid promotional schemes, service charges, telemarketing, and work-at-home solicitations.</p>	<p>Call the Louisiana Attorney General at 225-326-6465 or contact www.ag.state.la.us.</p>
<p>To report annoying telephone sales calls</p>	<p>Call the Federal Trade Commission at (888) 382-1222, or contact www.ftc.gov</p>
<p>To report “phishing” or internet-related scams: Includes advance-fee schemes, non-delivery of goods or services, computer hacking & business opportunity schemes</p>	<p>Contact www.ic3.gov, or the Internet Crime Complaint Center. This organization is a partnership between the FBI, the National White Collar Center (NW3C) and the Bureau of Justice Assistance (BJA).</p>
<p>To report online fraud</p>	<p>Contact the Federal Trade Commission at: reportfraud.ftc.gov/#/ OR call (877) FTC-HELP</p>
<p>To report identity theft</p>	<ol style="list-style-type: none"> 1. Call your <u>parish's</u> Sheriff's office immediately. 2. Call the Identity Theft Resource Center at (888) 400-5530, or contact them at www.idtheftcenter.org
<p>To report elder abuse</p>	<p>Call the Elder Abuse Hotline at (800) 259-4990</p>

Disclaimer: O.F.I. is not responsible for the accuracy of the phone numbers or websites listed above.