

Jeff Landry Governor

STATE OF LOUISIANA

OFFICE OF FINANCIAL INSTITUTIONS

BATON ROUGE, LOUISIANA



P. Scott Jolly Commissioner

September 10, 2024

Emergency Declaration by the Commissioner of Financial Institutions For Repossession Agents & Bond For Deed Escrow Agents

Governor Jeff Landry' Executive Order No. JML 24-142 dated September 9, 2024, declared a State of Emergency for **Tropical Storm Francine** through September 18, 2024.

As a result, and pursuant to my authority under La R.S. 6:121(A), based on the continued threat of these emergency conditions, I hereby deem these conditions to constitute an emergency relative to financial institutions in general in the affected areas, and as to their employees, and their customers, and therefore issue the following Emergency Declaration:

Affected Areas/Parishes

As a result of this finding, I hereby issue this emergency declaration relative to non-depository entities operating in any parish of the State, as designated by the Governor's Proclamation, which is in an "affected area", and hereby grant licensees in the affected area temporary authority to close licensed locations located therein or to close and/or relocate some or all of the operations, services, and products of a closed location to another location or locations within the state.

General Guidelines

Any licensee whose business is materially affected or interrupted by the recent storm should contact this Office as soon as possible with information regarding your relocation, either permanent or temporary.

In order to assist you and your company, please provide contact information that this office can relay to your customers who may inquire with this office during this time-frame of business interruption.

You may contact OFI via toll free telephone: 1-888-525-9414 or Fax: 225-922-2860 or email: (<u>ofiland@ofi.la.gov</u> or <u>ofilicensing@ofi.la.gov</u>)

Permanent Location Changes

The 30-day required prior written notice of a change of location is hereby waived for locations in the affected areas. The change of location fee will be considered for waivers on a case-by-case basis for locations in the affected areas for entities materially affected or interrupted by this emergency situation, provided, the following information is submitted to the Office of Financial Institutions in writing by email (ofiland@ofi.la.gov) or ofilicensing@ofi.la.gov), U.S. mail, facsimile, courier or hand delivery as soon as practicable.

1. Name/physical address of the closed location

Post Office Box 94095, Baton Rouge, LA 70804 8660 United Plaza Boulevard, Suite 200, Baton Rouge, LA 70809 Phone: (225) 925-4660; Fax (225) 925-4548 www.ofi.la.gov ofila@ofi.la.gov

- 2. Name/physical address/telephone number/other contact information of the new location
- 3. Name/contact information of person at the new location
- 4. Such other information as the Commissioner may request

Temporary Relocation

If a licensed entity changes location temporarily (90 days or less) and is in the affected area, Steps 1-4 listed above are necessary. The change of location fee will also be considered for waivers on a case-by-case basis. In addition, when returning back to the original location, the licensee must inform the Office of Financial Institutions on or before the date of return.

Temporary Closure

Licensed entities with destroyed or damaged locations may request a suspension of their license for up to 90 days, provided renewal fees are paid and a request to suspend the license is submitted prior to expiration of this order. The license will be held in abeyance at the Office of Financial Institutions until such time the location is opened or relocated or the licensee's renewal deadline occurs, whichever is earlier. Any 30-day prior notice requirement is hereby waived.

Recordkeeping

Licensees in the affected area whose records were destroyed or stolen should make every effort to reconstruct said records. Documentation should be maintained as to which records were destroyed or stolen and what efforts were made to reconstruct and preserve them.

Expiration/Waivers

In issuing this Emergency Declaration, I deem that this Emergency Declaration shall remain in effect as long as the Emergency Provisions related to **Tropical Storm Francine**, as referenced above, are renewed and extended, as declared by Governor Jeff Landry of the State of Louisiana, or rescinded or replaced by me.

Declared and issued this 10th day of September 2024.

P. Scott Jolly Commissioner Office of Financial Institutions