



**Jeff Landry**  
Governor

STATE OF LOUISIANA  
OFFICE OF FINANCIAL INSTITUTIONS  
BATON ROUGE, LOUISIANA



**P. Scott Jolly**  
Commissioner

**September 10, 2024**

**Emergency Declaration by the  
Commissioner of Financial Institutions  
For  
Residential Mortgage Lenders/Brokers/Originators**

Governor Jeff Landry's Executive Order No. JML 24-124 dated September 9, 2024, declared a State of Emergency for **Tropical Storm Francine** through September 18, 2024.

As a result, and pursuant to my authority under La R.S. 6:121(A), based on the continued threat of these emergency conditions, I hereby deem these conditions to constitute an emergency relative to financial institutions in general in the affected areas, and as to their employees, and their customers, and therefore issue the following Emergency Declaration:

**Affected Areas/Parishes**

As a result of this finding, I hereby issue this emergency declaration relative to non-depository entities operating in any parish of the State, as designated by the Governor's Proclamation, which is in an "affected area", and hereby grant licensees in the affected area temporary authority to close licensed locations located therein or to close and/or relocate some or all of the operations, services, and products of a closed location to another location or locations within the state.

**General Guidelines**

Any licensee whose business is materially affected or interrupted by the storm should contact this Office as soon as possible with information regarding your relocation, either permanent or temporary.

In order to assist you and your company, please provide contact information that this office can relay to your customers who may inquire with this office during this time-frame of business interruption.

You may contact OFI via toll free telephone: 1-888-525-9414 or Fax: 225-922-2860 or email: ([ofiland@ofi.la.gov](mailto:ofiland@ofi.la.gov) or [ofilicensing@ofi.la.gov](mailto:ofilicensing@ofi.la.gov)).

**In order to avoid inadvertent payments of otherwise required fees**, you should submit the temporary changes as instructed in the advisory and **not** utilize the Nationwide Mortgage Licensing System for submitting location changes and temporary relocations that are **only** a direct result of the declared emergency.

**Permanent Location Changes**

The required prior written notice of a change of location is hereby waived for locations in the affected areas. The change of location fee will be considered for waivers on a case-by-case basis for locations in the affected areas for entities materially affected or interrupted in this emergency situation, provided, the

following information is submitted to the Office of Financial Institutions in writing by email ([ofiland@ofi.la.gov](mailto:ofiland@ofi.la.gov) or [ofilicensing@ofi.la.gov](mailto:ofilicensing@ofi.la.gov)), U.S. mail, facsimile, courier or hand delivery as soon as practicable. **Do not submit this information to the Nationwide Mortgage Licensing System** until you are notified by our licensing section to do so

1. Name/physical address of the closed location
2. Name/physical address/telephone number/other contact information of the new location
3. Name/contact information of person at the new location
4. Such other information as the Commissioner may request

### **Temporary Relocation**

If a licensed entity changes location temporarily (90 days or less) and is in the affected area, Steps 1-4 listed above are necessary. The change of location fee will also be considered for waivers on a case-by-case basis. In addition, when returning back to the original location, the licensee must inform the Office of Financial Institutions on or before the date of return.

### **Closure**

The 30-day notice requirement for closure of a location is hereby waived. Licensed entities with destroyed or damaged locations may request a suspension of their license for up to 90 days, provided renewal fees are paid and a request to suspend the license is submitted prior to expiration of this order. The license will be held in abeyance until such time the location is opened or relocated or the licensee's renewal deadline occurs, whichever is earlier.

### **Nationwide Mortgage Licensing System**

**If a licensee is not materially affected or interrupted by the storm emergency**, the licensee should continue to utilize the Nationwide Mortgage Licensing System for all filings.

### **Record Retention**

Licensees in the affected area whose records were destroyed or stolen should make every effort to reconstruct said records. Documentation should be maintained as to which records were destroyed or stolen and what efforts were made to reconstruct and preserve them.

### **Expiration/Waivers**

In issuing this Emergency Declaration, I deem that this Emergency Declaration shall remain in effect as long as the Emergency Provisions related to **Tropical Storm Francine**, as referenced above, are renewed and extended, as declared by Governor Jeff Landry of the State of Louisiana, or rescinded or replaced by me.

Declared and issued this 10<sup>th</sup> day of September 2024.



P. Scott Jolly  
Commissioner  
Office of Financial Institutions