



STATE OF LOUISIANA
OFFICE OF FINANCIAL INSTITUTIONS
BATON ROUGE, LOUISIANA



July 6, 2026

CONSUMER ALERT

Bitcoin Depot Customers May Be Eligible for Refunds

Bitcoin Depot Operating, LLC. (Bitcoin Depot) which operated cryptocurrency ATM kiosks, filed for bankruptcy last month and has ceased operations. Louisiana consumers of Bitcoin Depot may be eligible for compensation for outstanding funds.

What happened:

Bitcoin Depot filed for in the U.S. Bankruptcy Court for the Southern District of Texas in May 2026 and has taken its network of bitcoin ATMs offline.

Bitcoin Depot previously operated in 33 states. It held virtual currency business activity license number 1866902 with the Louisiana Office of Financial Institutions (OFI).

What to know if you have an outstanding refund from Bitcoin Depot:

Louisiana consumers who have a claim against Bitcoin Depot may [file a claim](#) in the bankruptcy case, call the restructuring hotline at (844) 339-4117 (Toll-Free US/Canada) / + 1 (332) 232-7827 (International) or email BitcoinDepotInfo@ra.kroll.com.

Who do I contact if I have additional questions?

For specific questions relating to Louisiana refunds, you may contact OFI's Non-Depository Division by email at ofila@ofi.la.gov or by phone at 225-925-4660.